

## In this Case...

**‘As one light came on, ten more were turned off’**

### Town & Country Cleaners

Town & Country Cleaners are the largest independent cleaning company in Kent, based in Canterbury. Their expertise spans four decades and varies across all types of cleaning ranging from small office cleaning to complex industrial sites; housing services for local authorities to night clubs; and anything else in between.

### Enviroskills

Peter Thompson, Commercial Services Manager, met with Lara Gibbons, Enviroskills Adviser, to ascertain the skills needs of the company and how the suite of programmes offered by Enviroskills, could be accessed to meet the training needs of the company. Enviroskills is a 1.7 million pound project funded by European Social Fund and SEEDA tasked with offering up to 40 modular accredited courses in the areas of Environmental Technology Skills and related Bio Science topic areas appropriate to small to medium sized enterprises across the South East.



The main aim of Town and Country Cleaners is to provide a cleaning service locally, regionally and nationally. The service is friendly, professional and cost efficient with a definite aim to reduce carbon footprint, access eco friendly products and to work in a more sustainable way. The company is a 2 Ticks Employer and is an Investor in People organisation that works closely with partners such as Jobcentre Plus and the Royal British Legion Employment Solutions.



*Peter Thompson with Lara Gibbons*

## Environmental Awareness

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12 members of staff from Town and Country attended the 'Environmental Awareness' course run by Olive Consultancy Ltd as an in-house programme. This has instigated many changes within the company with excellent beneficial outcomes such as:

- Reduction in electricity outputs
- Reduction in gas use
- Reduction of fuel output
- Resulting in the reduction of CO2 emissions

### Peter Thompson has been delighted with the outcome:

'As a result of this course a light came on in my head and subsequently ten more lights were turned off as systems are now in place to monitor energy use. Robust processes are now used by the whole company and everyone within the organisation has an understanding of sustainability. By accessing a further service from Business Support Kent CIC called Energy Grant 500 I was able to maximise savings by the use of a SMART meter used to calculate energy usage and how to cut down on costs'.

## New Staff

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Town and Country Cleaners have now included environmental awareness as part of their induction process for all new employees and are currently awaiting accreditation for ISO14001 early in the New Year. They hold contracts with local authorities and they are passionate about providing an added value service to their clients and employees creating benefit to the wider community.

## Find out more

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For further information about Town and Country Cleaners Ltd please check their website at:

[www.townandcountrycleaners.co.uk](http://www.townandcountrycleaners.co.uk)

For more information about other Enviroskills courses please contact us on **0845 600 9 006**

or visit our website

[www.enviroskills-southeast.co.uk](http://www.enviroskills-southeast.co.uk)



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